

# Online Benefits Guide www.DeltaDentalSC.com

# 24/7 Online Access to Benefits and Service

### Visit www.DeltaDentalSC.com to:

- Review and print your dental plan's coverage levels, deductibles, maximums, age limits and limitations
- · Verify your eligibility
- Request or download a claim form
- · Find a provider
- Order or print an ID card
- Download our mobile app
- Get answers to frequently asked questions





## Log In to View Your Benefits

With Delta Dental, you have convenient, around-the-clock access to your benefits. Just visit www.DeltaDentalSC.com, and click on one of the "Member" or "Sign In" links.

To register or log in to access your benefits, follow the easy steps under "Member Sign In."



### Find a Delta Dental Participating Dentist

It's easy to find dentists near you who participate in the Delta Dental PPO<sup>SM</sup> Network or Delta Dental Premier\* Network.

Visit our website, www.DeltaDentalSC.com, and click on "Find a Provider" then on "Find a Dentist."



### Customer Service Call: 800-335-8266

If you have not yet enrolled with Delta Dental and have questions about coverage or enrollment, press 5.

If you are enrolled with Delta Dental, press 2 for automated assistance. Still have questions? Press 9 and a member of our customer service team will assist you.

We are here to help you every Monday through Friday from 7 a.m. to 5 p.m. Central Time.





Want easy access to your dental benefits information anytime and anywhere? Get Delta Dental's free mobile app for iOS (Apple) or Android mobile devices. To download, visit your app store, then search for "Delta Dental."



# TO SAVE THE MOST MONEY: SEE A DELTA DENTAL PPOS™ NETWORK DENTIST

Dentists can participate with Delta Dental of South Carolina through two networks: Delta Dental PPO<sup>SM</sup> Network or Delta Dental Premier<sup>®</sup> Network.

Be sure to ask your dentist, "WHICH Delta Dental network are you in?" Here's why:

# COST SAVINGS EXAMPLE - CROWN COVERAGE

(ASSUMES YOUR DEDUCTIBLE HAS BEEN PAID AND SHOWS APPLICABLE COINSURANCE PERCENT)

SAVE THE MOST WITH A DELTA DENTAL PPO⁵™ DENTIST	TSI.
Dentist charge: Delta Dental allows: PPO dentist accepts:	\$1200 \$840 \$840
Your plan pays 50% of \$840: YOU PAY 50% of \$840 (50% x \$840):	\$420
TOTAL YOU PAY:	\$420

SAVE THE MOST MONEY WHEN YOU SEE A DELTA DENTAL PPOS™ NETWORK DENTIST

- Before you visit your dentist, ask if he or she is in the Delta Dental PPO<sup>SM</sup> Network.
- Your coinsurance costs are calculated on a lesser amount.
- Your benefits dollars stretch farther.

 You will pay less out of your pocket at a PPO dentist.

DELTA DENTAL PREMIER® DENTIST Dentist charge: Selta Dental allows: \$10 Premier dentist accepts:	\$1200 \$1200 \$1080 \$1080
Your plan pays 50% of \$1080: YOU PAY 50% of \$1080 (50% x \$1080):	\$540
TOTAL YOU PAY:	\$540

SAVE MONEY WHEN YOU SEE A DENTAL PREMIER® NETWORK DENTIST

 When you visit a dentist in the Delta Dental Premier<sup>®</sup> Network, you still enjoy valuable savings.

PAY MORE WITH AN OUT-OF-NETWORK DENTIS' Dentist charge: Delta Dental allows: Your plan pays 50% of \$1120: YOU PAY 50% of \$1120: Plus, you pay the difference:  TOTAL YOU PAY:	(N-0-0) T	\$1200	\$560	\$560	\$640	
	PAY MORE WITH AN OUT-OF-NETWORK DENTIST (0-0-N)	Dentist charge: Delta Dental allows:	Your plan pays 50% of \$1120:	YOU PAY 50% of \$1120: Plus, you pay the difference:	TOTAL YOU PAY:	

PAY MORE WITH AN OUT-OF-NETWORK DENTIST

- When your dentist is not in a Delta Dental network, you will pay more.
- You may have to pay your dentist up front, file your own claim and receive payment from Delta Dental.



Your dental health is important to Delta Dental – and to your overall health! We've designed our mobile app to make it easy for you to make the most of your dental benefits. Maximize your health, wherever you are! Access dentist search, check claims and coverage, view ID cards and more, right on your mobile device.



### **Getting Started**

Delta Dental's mobile app is optimized for iOS (Apple) and Android devices. To download our app on your device, visit the App Store (Apple) or Google Play (Android) and search for Delta



SCAN TO DOWNLOAD
DELTA DENTAL MOBILE

Dental. Or, scan the QR code at right. You will need an internet connection in order to download and use most features of our free app.

### Using the App Without Logging In

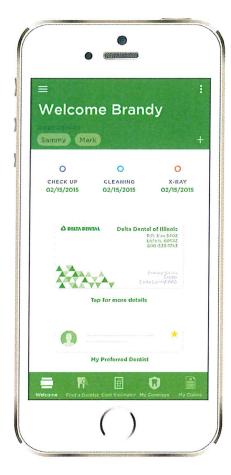
Anyone can use Delta Dental Mobile without logging in to access our Dentist Search, Toothbrush Timer, LifeSmile Score risk assessment and Cost Estimator.

### Logging In to View Benefits

Delta Dental subscribers can log in using the username and password they use to log in to our website. If you haven't registered for an account yet, you can do that within the app. If you've forgotten your username or password, you can also retrieve these via Delta Dental Mobile.

### Delta Dental Mobile Features

Log in to access the full range of tools and resources



### Mobile ID Card

No need for a paper card. View and share your ID card from your phone, and easily save it to your device for quick access, including Apple Passbook and Google Wallet.

### My Coverage and My Claims

View information on your plan and coverage details, and check the status of claims for you and your family. Easily add your dependents to your account so you can access the whole family's coverage in one spot.

### Find a Dentist

It's easy to find a dentist near you. Search and compare dental offices to find one that suits your needs. Save your family's preferred dentists to your account for easy access.

### Schedule Dental Appointments\*

View and select open appointment times with participating dentists, making scheduling dental appointments more convenient than ever. (Powered by Brighter Schedule)

### **Dental Care Cost Estimator\***

Find out what to expect with our Dental Care Cost Estimator. Our easy to use tool provides estimated cost ranges on common dental care needs for dentists in your area, now with the option to select your dentist for tailored cost estimates.

### LifeSmile Score

Do you know how your smile scores? Learn more about your personal oral health risk profile by taking our simple risk assessment survey.

### **Toothbrush Timer**

Help your family keep up with their oral health routine by using this handy tool. Our timer counts down for two minutes while reminding you to brush each tooth.

\*Feature not available in all geographic areas and is subject to dentist participation.



### Secure Access to Your Benefits

You must log in each time you access the secure portion of the app. No personal health information is ever stored on your device. For more details on security, our Privacy Policy can be viewed by clicking the lock icon on the main menu.