

# What's Inside My Health Toolkit®



www.SouthCarolinaBlues.com

# What's My Health Toolkit?

Your BlueCross BlueShield of South Carolina membership comes with a My Health Toolkit account. My Health Toolkit is an online destination personalized with information and resources to help you get the most out of your benefits.

This guide shows you where to find popular resources and answers to common questions. We recommend keeping it at your desk or by a computer, so it's available when you need it.



reate Your Profile	* Required
Enter your insurance Card Number and your Haven't received your insurance card?	Date of Birth to begin the registration process.
Insurance Card Number:	
ABC123456789	Member Name JOHN G PUBLIC Member ID ABC12444799
Your Date of Birth:	ABC1224457788
nm/dd/vvvv	

#### How to Register

Step one: Go to www.SouthCarolinaBlues.com and select "Register Now."

**Step two:** Enter the Member ID located on the front of your insurance card and your date of birth.

**Step three:** Choose a username and password. You will also select a security question and answer. If you ever forget your username or password, you will be asked to answer the security question instead.

**Step four:** To complete registration, tell us how you'd like to receive your explanation of benefits (EOB). We recommend going paperless!

My Health Toolkit®	Benefits	Wellness	Resources	Profile		
come, MICHAEL T TESTING	G (Log Out)		You have	no unread m	essages. Go to Me	essage Center   Ask Customer
Family List	Ben	efits and Clain	IS	🗐 P	rinter-Friendly	
Health Dental		ewing informat	ion for MICHAEL	TESTING:		HERE'S A SIMPLIFIED
MICHAEL TESTING	He	alth Benefits				WAY TO TALK
MARTHA TESTING 09/01/1960	Dedu	uctible	Maximum	Applied	Remaining	ABOUT HEALTH CARE
TERRI R TESTING 10/01/2002	Indi	ividual	\$250.00	\$0.00	\$250.00	
	Far	nily	\$500.00	\$0.00	\$500.00	>> Learn m
Insurance Card	Out	Of Pocket	Maximum	Applied	Remaining	••••
Health Insurance Card Number:	Indi	ividual	\$750.00	\$0.00	\$750.00	
ZCZ065922516805	Far	nily	\$1,500.00	\$0.00	\$1,500.00	Nate, You have a
Dental Insurance Card Number:						private message waiting!
ZCZ065922516805				View Ber	nefits Detail 🗇	
	He	alth Claims				
Quick Links	Rece	ent Health Clain	ns			
Rally 🗗	The	ere are no claims o	n file.			
Personal Health Record 🗗						
Find a Doctor or Hospital						0
Rate Your Visit						

### Your Home Page

Here's what you'll see at-a-glance inside your My Health Toolkit account:

- Your insurance card number
- Who is covered by your health plan
- Your deductible and out-of-pocket spending
- Recent claims activity
- Quick links to the most popular resources
- Ways to contact customer service

Wellness	Wellness Resources			
Wellness Programs				
▶ Personal Health Record		▶ Rally		
Essential Advocate		Health Coaching		
Wellness Tools				
Preventive Care Guidelines		▹ A Healthier Y	ou Newsletter	

## Wellness

Select the Wellness tab to:

- Take your health survey
- View preventive care guidelines

 See the specific programs and services offered by your employer.
 For example, you might have access to a health coaching program.

Benefits	Wellness	Resources	Profile	
Health				
Authorization Status		→ ID Card Request		
Claims Status		> Other Health Insurance		
Eligibility and	Benefits			
Dental				
Claims Status		▹ Other Dental Insurance		
Eligibility and Benefits		Pre-Treatment Estimates		
▹ ID Card Request				
Prescription D	rugs			
৮ Coverage and Cost છ		▶ Plan Summary 函		
▶ Find a Pharmacy ፼		▶ Prescription History Ø		
▹ Mail Service				

#### Benefits

From the **Benefits** tab, you can:

- Request a new insurance card.
- Check the status of a claim or a preauthorization request.
- View the status of your insurance and the types of services covered.

- Add other health insurance, such as Medicare, to your record (if applicable).
- Find information about your prescription drug benefits or dental benefits, if these are part of your BlueCross plan.

Resources Profile			
Shopping for Care			
Find a Doctor or Hospital		Treatment Cost Estimator	
Tools			
<ul> <li>Blue CareOnDemand</li> <li>Plan Comparison Tool</li> </ul>		<ul> <li>Rate Your Visit</li> <li>Take a Tour</li> </ul>	
Member Discounts			
<ul> <li>Cosmetic Discounts</li> <li>Fitness and Wellness</li> </ul>		<ul> <li>Hearing and Vision</li> <li>Medical and Dental Tourism</li> </ul>	

#### Resources

From the **Resources** tab, you can:

- Find a doctor or hospital in your area.
- Estimate and compare costs for health care.

- Rate your doctor's visit.
- Check out special discounts on health and fitness products, hearing and vision services, cosmetic surgery and more.

a southcarolinablues.com	e southcarolinablues.com
Member Login	My Health Toolkit®
My Health Toolkit®	Home
Username	Coverage: HEALTH Member: MICHAEL TESTING
Password	Find a Doctor or Hospital
Login	ID Card >
Register Now!	실 Claims >
Forgot Username or Password?	≠ Eligibility >
🛒 Shop Now!	
Find a Doctor	Financial Accounts
THelpful Links	

# My Health Toolkit Mobile

Visit My Health Toolkit from your phone or tablet for quick access to:

- Your Member ID
- Claims activity
- Eligibility information

- Authorizations status
- And more!

Stay connected on-the-go by signing up for BlueCross Member Messaging! To enroll in this free service, call 844-206-0623.



BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association.